

2. terms & conditions (general terms of service)

1. scope

These Terms apply to all contracts, services, and deliveries provided by maison1815 gmbh ("Production House") to its clients.

Any conflicting client terms shall not apply unless explicitly agreed in writing.

2. offer & contract formation

- All offers are non-binding unless explicitly stated otherwise.
- A contract is concluded upon written acceptance (email, signed agreement, or acceptance via project management systems such as Bexio).
- Verbal agreements (phone or video calls) are legally binding and may be recorded for documentation purposes.

maison1815 gmbh reserves the right to withdraw from a contract within 7 days after conclusion, with full refund of any payments received.

3. services

maison1815 gmbh provides services in the field of:

- film production
- photography
- creative direction and consulting

The exact scope of services is defined in each individual offer or contract.

We may engage third parties (subcontractors) to fulfill services.

4. deliverables

Only the deliverables explicitly defined in the agreement are owed to the client.

All raw materials, project files, drafts, and intermediate outputs remain the property of maison1815 gmbh unless otherwise agreed in writing.

5. pricing & payment terms

- All prices are in CHF
- Prices are exclusive of VAT (8.1%)
- Payment term: 14 days net from invoice date

Standard payment structure:

- 50% upon project start
- 50% upon project completion

Unless otherwise agreed, payments are due in advance.

Additional costs (travel, equipment, third-party services) are billed separately.

6. validity of offers

All offers are valid for 30 days unless otherwise specified.

7. client obligations

The client is responsible for:

- providing all required materials and information
- ensuring all rights for provided content
- timely cooperation and feedback

Delays caused by the client extend project timelines accordingly.

8. usage rights

Upon full payment:

- the client receives a non-exclusive, unlimited right to use the final deliverables
- usage rights apply unless otherwise specified in the contract

All copyright remains with maison1815 gmbh.

9. liability

maison1815 gmbh is liable only in cases of intent or gross negligence.

Liability is excluded for:

- indirect or consequential damages
- loss of profit
- data loss
- third-party services or subcontractors

10. deadlines & delays

Deadlines are only binding if confirmed in writing.

Delays caused by client input or force majeure events suspend obligations.

11. confidentiality

Both parties agree to treat all project-related information as strictly confidential.

12. governing law & jurisdiction

Swiss law applies exclusively.

Place of jurisdiction is Switzerland.